MITRE 10 SUPPORT CENTRE

Your position title will be	**Data Platform & Engineering Manager**
You'll be supported by	**Head of Data & Insights**
Your team mates will be	**Digital & Strategy, Support Centre & Store Team Members**

HOW YOU'LL HELP INSPIRE KIWI'S TO LOVE WHERE THEY LIVE, WORK & PLAY

As a member of the Mitre 10 family, you're not just a Data Platform & Engineering Manager, you are the backbone of our mission to inspire Kiwi's to love where they live, work, and play. Aligning wealth of data and strategic insights with our home improvement ethos, your data-driven decision making will enhance the customer journey while fostering an environment of learning and growth across Mitre 10.

WHAT YOU'LL DELIVER

Lead & Empower teams
- Direct a dedicated team of data professionals to achieve set deliverables, fostering a performance culture and prioritisation of key outcomes.
- Work well with a team of talented data savvy peers, inspiring and mentoring them to deliver high-quality solutions and pushing the boundaries of data & insights excellence.
- Stay on the forefront of emerging technologies and industry trends, constantly evaluating and adopting new tools and techniques to enhance data delivery capabilities.

Data Engineering Practice
- Co-create and review business requirements to deliver data pipelines to ensure efficient and timely delivery of large-scale data sets, enabling real-time analytics and informed decision-making.
- Develop reliable and trusted data flowing across Mitre 10 leveraging automation and AI for high value data driven decisions, actions and Agent augmentation.
- Collaborate on data analysis to unlock actionable and valuable insights, enhancing operational efficiency and maximising business outcomes.
- Develop, deploy predictive models that anticipate customer behaviours and business patterns.

Data Platforms
- Develop and enforce data management policies across data platforms to meet organisational requirements, improve data quality, and ensure data protection and privacy.
- Manage and maintain operational cost budget for cloud solutions with continued focus to optimise and lower total cost of ownership and apply FinOps practices.

Data Governance & Compliance
- Ensure adherence to relevant data privacy laws and regulations, mitigating risks and potential impacts on the organisation's reputation.
- Uphold and improved high-quality data governance, ensuring robust data privacy and security practices to deliver on trusted data.

Innovate
- Drive innovation by leveraging cloud-based solutions to develop scalable and resilient data delivery architectures that meet the demands of a rapidly transforming organisation.
- Act as a technical thought contributor, actively participating in industry conferences and meetups, and sharing insights and best practices with the broader data community.

CORE CAPABILITIES YOU NEED	MINDSETS, HABITS & BEHAVIOURS YOU NEED
- Ability to align technology and data initiatives to business value - Delivering in an iterative and agile manner - Communicating status updates to other teams and stakeholders - Delivering projects and outcomes that are high quality and well understood - Proven ability to turn complex data into insightful visuals.	- You are committed to the value of collaboration & teamwork through sharing of experience - You coach and foster other people's ideas to completion - You foster a learning environment, celebrate success, and create a sense of pride in the team - You keep your own priorities in line with Mitre 10's vision and long-term objectives
TECHNICAL SKILLS YOU HAVE	YOUR ROLE SCOPE
- Experience in the delivery of data pipelines and platforms leveraging Snowflake and Coalesce - Extensive knowledge and hands on experience of data acquisition, transformation, visualisation, and data communication. - Experience work as part of agile delivery. - Proficiency in key data languages (SQL, Python). - Proficiency in predictive modelling, machine learning, and advanced statistical techniques.	Number of direct reports: 2 Budget ownership: None

HOW DO WE DO THINGS HERE AT MITRE 10

- We live by our Values and Mindsets in how we are with one another as one team and with our customers
- We all play an active part in our Health, Safety & Wellbeing obligations, following guidelines and procedures and always working in a safe way
- We all know the guardrails we're working within to help us stay on track (policies and procedures)
- We all muck in and help with whatever needs doing

Customer obsessed | **One team** | **Honest and fair** | **Strive for excellence**

We thrive in an environment that is… **Empowering & energising**	We'll do the best work through our… **Collaborative networks**
We trust people to do the right thing. Empowering decision making and autonomy means our people rise to challenges while loving what they do. We want to let people fly so they can do their best work.	Thinking in departments and silos means we're missing out on all the great skills and insights from other team mates. You can do even better work by seeking out input and can create more value by drawing on the knowledge of others outside your patch.
We are courageous by being… **Open to learning**	We are focused and driven so… **Our customers win**
We're optimistic, fearless learners who love exploring possibilities. We learn from mistakes and look for ways to continuously improve. We know when to stop doing what doesn't serve us and boldly face into making changes, iterating as we go.	We're here for our customers. With a laser focus on delivering value, customer outcomes take priority over tasks and busy-ness. We make clear decisions at pace and deliver on promises we make to customers and each other.